

Jacob Marks

Phone: (410) 996-4907 E-mail: Jfmarks@udel.edu

Education:

University of Delaware, Newark

Bachelor of Science in Computer Science, GPA: 3.53/4.0

Expected Date of Graduation: December 2024

Relevant Coursework:

- Writing Courses: Critical thinking and academic writing, seminar in composition, and Written Communications in Business
- Computer Science Courses: Introduction to Computer Science II, Introduction to Systems Programming, Data Structures, and Introduction to Software Engineering

Work Experience:

Bookseller, UD Barnes and Noble Bookstore, Newark, DE -- **8/2022-present**

- Assist customers and exercise customer service skills.
- Process and organize textbook orders and returns at the beginning and end of each semester.
- Maintain the textbook section by updating the tags and straightening the shelves.

DSD Receiver, Food Lion, Newark, DE -- **6/2021-10/2021**

- Received and verified shipments from vendors.
- Checked products for damage and valid dates.
- Handled and shipped out of date and damaged products back to the warehouse.

Kitchen Trainer, Chic-Fil-A, Bear, DE -- **1/2020-6/2021**

- Trained employees in the kitchen.
- Managed multiple tasks in a high stress environment.
- Communicated with co-workers to minimize wait times for customers.

Volunteer TA for Microsoft Office Class, GCA, Glasgow, DE -- **8/2014-5/2019**

- Explained how to use various features of Microsoft office to 8th and 9th grade students.

Computer skills:

- Experienced in computer modification and repair.
- Proficient in software installation and setup.
- Confident in Python, Java, HTML, Javascript, C, C+, and C++